

# Tafta: A Year in Review

## Our Contribution to the Welfare of Elders

### Residential Care Services



**1 889**  
elders are cared  
for in our residential  
facilities



Tafta runs **22**  
service locations  
in the forms of  
homes, clubs and  
social services



A total of  
**9 078**  
new intake clients  
were attended to  
by our intake and  
decentralised social  
workers



**142**  
dedicated staff care  
for Tafta elders



**3 000**  
supporters



Our Central Intake  
rendered services  
to **6 962**  
beneficiaries, and  
our decentralised  
intake intervened  
to **2 116**  
beneficiaries



**393**  
volunteers



**70**  
beneficiaries  
and their families  
received palliative  
care services

### Community Care Services

During 2019,

**1 064**

elders participated in our Elder Abuse  
Awareness dialogues. A total of

**27**

abuse cases were investigated, and  
protection was offered to elders



Our networks and  
partnerships with various  
other organisations  
enabled us to refer

**746**

elders appropriately

As of March 2020, we had

**149**

clients on Home-Based Care and visits  
for the year were

**29 507**



**5 993**

elders  
in the community  
attended our social  
clubs for the purposes  
of interaction

As at the end of March 2020,

**16 238**

meals on wheels were delivered  
to housebound elders



Online support, through  
telephone and email, was  
provided to

**1 490**

elders

In total  
**45**

elders were  
successfully placed in  
frail care

Our Social Work team conducted

**12 374**

counselling sessions, which  
included elder individuals and family  
counselling sessions, both at our  
facilities and in communities



# Our Key Successes in 2019/2020

## Year at a Glance



**9** maintenance projects were completed in the 2019/2020 financial year

**1 000** maintenance requests were responded to last year

**±85 p/m** Our handymen attended to over

**500** maintenance book entries per month collectively



A total of

**565 364** meals were cooked for our residents and Durban Mental Health between April 2018 and March 2019; this was an average of

**47 114** meals per month



We are now in the

**6th year** of being audited for hygiene and food safety, and we proudly and consistently achieve


**A+ status** on the Microbiological Index supplied by Food Consultancy Services, who audit us quarterly

A submission of

**25%** of the training budget in the reporting period was made to the Health and Welfare Sector Training Authority for recovery.

**52%** of that submission, along with


**100%** of the bursary funding, has been successfully reclaimed



On 7 June 2019, Tafta on Ridge became a member of the Eden Alternative South African Registry. The home was the

**1st in KZN** and

**third in Africa** to have become a member. John Conradie House and John Dunn House were validated and received their Eden alternative accreditation on 27 and 28 February 2020 respectively and were included onto registry as well.



## Fundraising

Trust and Foundations	R16 326 783,75	82,8%
Corporate Donations	R95 050,00	0,5%
Events	R101 778,51	0,5%
Donations Received	R889 593,00	5,0%
Cash Bequests	R1 031 364,15	5,2%
Direct Mail	R998 070,00	5,1%
Online	R182 699,00	0,90%
	<b>R19 625 339,00</b>	